



**BOYS & GIRLS CLUB**  
OF BURBANK AND GREATER EAST VALLEY

# Parent Information Guide

**2025-2026 School Year**



**GREAT FUTURES START [HERE](#).**

*Revised February 5, 2026*

### Welcome

Hello Boys & Girls Club parents and welcome to a new school year! We are excited to introduce you to our Club's programs and operations. Inside you will find valuable information regarding the Club. We hope you find this useful.

### Mission

To inspire and enable all young people to realize their full potential as productive, responsible, and caring citizens.

### Vision

Provide a world-class Club Experience that assures success is within reach of every young person who walks through our doors, with all members on track to graduate from high school with a plan for the future, demonstrating good character and citizenship, and living a healthy lifestyle.

### Main Club Information

Address	300 E. Angeleno St., Burbank, CA 91502
Phone	(818) 842-9333 ext. 113
Fax	(818) 842-0694
Tax ID number	#95-44-85745

### Management Contact Information

Membership Manager	Helineh Boghosians	(818) 842-9333 ext. 117	Helineh.boghosians@bgcburbank.org
Membership Coordinator	Vivian Carchi	(818) 842-9333 ext. 113	Vivian.Carchi@bgcburbank.org
Director of Programs	Arpineh Khodagholian	(818) 842-9333 ext. 122	Arpineh@bgcburbank.org
Sports & Recreation Director	Mike Graceffo	(818) 842-9333 ext. 118	mike.graceffo@bgcburbank.org
American Sign Language Unit Director	Jeffery Hernandez	(818) 842-9333 ext. 115	Dhh@bgcburbank.org
Director of Enrichment Sites	Serli Mehrabian	(818) 303-4862 ext. 102	serlimehrabian@bgcburbank.org
Manager of Enrichment Sites	Anita Nazarian	(818) 823-0749	anitanazarian@bgcburbank.org
Manager of Club Support	Parli Mehrabian	(818) 531-6342	parli.mehrabian@bgcburbank.org
Manager of Enrichment Sites	Celeste Lopez	(818) 319-1386	celeste.lopez@bgcburbank.org
Coordinator of Enrichment Sites	Devinair Mathis	(818) 568-4134	Devinair.mathis@bgcburbank.org
Financial Office	Sabrina Rodriguez	(818) 842-9333 ext. 127	sabrina.rodriguez@bgcburbank.org
Director of Impact	Rashawn Morris	(818) 842-9333 ext. 120	RashawnMorris@bgcburbank.org
Enrichment Curriculum Manager	Brandon Baker	818-531-8670	brandon.baker@bgcburbank.org
Teen Service Coordinator	David Montero	(818) 842-9333 ext. 119	david.montero@bgcburbank.org
Chief Executive Officer	Shanna Warren	(818) 842-9333 ext. 110	shannawarren@bgcburbank.org

## Hour of Operations

### **School Days**

Main Club Office Hours	Monday – Friday, 10 am – 6 pm
Main Club Enrichment Program	2:30 pm – 6 pm
On-Site Enrichment Programs	School release – 6pm

### **Winter Break, Spring Break, Summer Break**

Main Club	7:30 am – 6 pm
Satellite locations	7:30 am – 6 pm

### **Closed**

New Year's Eve	New Year's Day	Martin Luther King Day	Presidents Day
Fourth of July	Labor Day	Veteran's Day	Monday, May 25, 2026
Memorial Day	Juneteenth	Thanksgiving Day	Day after Thanksgiving
Christmas Eve	Christmas Day		

## Core Program Areas

Creative Arts	Sports & Recreation
Character & Leadership	Education & Career
Health & Life Skills	

## How to Register

Parents can register online at [www.bgcbburbank.org](http://www.bgcbburbank.org). Please click the Membership tab and log in to the Parent Portal to register.

## School-based Locations

<b><u>School</u></b>	<b><u>Address</u></b>	<b><u>Room</u></b>	<b><u>Phone</u></b>	<b><u>Email</u></b>
Edison	933 N. Keystone St., Burbank, CA. 91506	BGC Bungalow	818-482-7905	<a href="mailto:Edisonmorning@bgcburbank.org">Edisonmorning@bgcburbank.org</a> <a href="mailto:Edison@BGCBurbank.org">Edison@BGCBurbank.org</a>
Emerson	727 E. San Jose Ave., Burbank, CA. 91501	BGC Bungalow	818-482-0950	<a href="mailto:Emerson@BGCBurbank.org">Emerson@BGCBurbank.org</a>
Bret Harte	3200 W. Jeffries Ave., Burbank, CA 91505	BGC Bungalows	818-482-1286	<a href="mailto:Brethartmorning@bgcburbank.org">Brethartmorning@bgcburbank.org</a> <a href="mailto:BretHart@BGCBurbank.org">BretHart@BGCBurbank.org</a>
Jefferson	1900 N. Sixth St., Burbank, CA. 91504	BGC Bungalows	818-482-7902	<a href="mailto:Jefferson@BGCBurbank.org">Jefferson@BGCBurbank.org</a>
Miller	720 E. Providencia Ave., Burbank, CA. 91501	Room 12	818-482-7904	<a href="mailto:Miller@BGCBurbank.org">Miller@BGCBurbank.org</a>
Roosevelt	850 N. Cordova St., Burbank, CA. 91505	Room 41 & 6B	818-482-7900	<a href="mailto:Roosevelt@BGCBurbank.org">Roosevelt@BGCBurbank.org</a>
Providencia	1919 N. Ontario St. Burbank CA 91505	Room 26	818-751-3906	<a href="mailto:providencia@bgcburbank.org">providencia@bgcburbank.org</a>
Stevenson	3333 Oak St., Burbank, CA. 91505	Village 1 and 2	818-482-7901	<a href="mailto:Stevenson@BGCBurbank.org">Stevenson@BGCBurbank.org</a>
McKinley	349 W. Valencia Ave., Burbank, CA 91506	Room 40 & Music room	818-319-1235	<a href="mailto:Mckinley@BGCBurbank.org">Mckinley@BGCBurbank.org</a>
Dolores Huerta	420 S. Mariposa St., Burbank, CA 91506	Room 104	818-482-5038	<a href="mailto:DHmiddleschool@BGCBurbank.org">DHmiddleschool@BGCBurbank.org</a>
Muir	1111 N. Kenneth Rd., Burbank, CA 91504	Room 606/607	818-397-7854	<a href="mailto:Muir@BGCBurbank.org">Muir@BGCBurbank.org</a>
Luther	3811 Allan Ave. Burbank, CA 91505 (Adult School)	Room H802 & H803 (Adult school)	818-524-0946	<a href="mailto:Luther@BGCBurbank.org">Luther@BGCBurbank.org</a>
St Patrick	10626 Erwin St., No Ho, CA 91606	Library	818-433-8259	<a href="mailto:stpatrick@BGCBurbank.org">stpatrick@BGCBurbank.org</a>
St. Cyril	4548 Haskell Ave. Encino CA 91436	Parish Bungalow	818-3191107	<a href="mailto:stcyril@BGCBurbank.org">stcyril@BGCBurbank.org</a>

St. Bridget	7120 Whitaker Ave, Van Nuys, CA 91406	Main Hallway Room 5	818-319-1382	<a href="mailto:stbridget@bgcburbank.org">stbridget@bgcburbank.org</a>
Academy of Enriched Sciences	17551 Miranda St., Encino, CA 91316	Room 19	818-967-9369	<a href="mailto:AES@bgcburbank.org">AES@bgcburbank.org</a>
Franklin Ave.	1910 N. Commonwealth., Los Angeles, CA 90027	Room 19	818-441-4337	<a href="mailto:Franklin@bgcburbank.org">Franklin@bgcburbank.org</a>
Lanai Rd.	4241 Lanai Rd., Encino, CA 91436	Lunch Pavilion & TK Room 2	818-326-3702	<a href="mailto:Lanai@bgcburbank.org">Lanai@bgcburbank.org</a>
Van Ness	501 N. Van Ness Ave., Los Angeles, CA 90004	Room 26	818-940-4824	<a href="mailto:VanNess@BGCBurbank.org">VanNess@BGCBurbank.org</a>
Elmwood (BHC)	153 Elmwood Ave., Burbank, CA 91502	Activity Center	818-433-8390	<a href="mailto:Elmwood@BGCBurbank.org">Elmwood@BGCBurbank.org</a>
Peyton Grismer (BHC)	1819 Grismer Ave., Burbank, CA 91504	Activity Center	818-319-1186	<a href="mailto:Peytongrismer@BGCBurbank.org">Peytongrismer@BGCBurbank.org</a>
Washington (ASES)	2322 N. Lincoln St., Burbank CA 91504	Rooms 15, 19,37,38	818-729-5788	<a href="mailto:aseswashington@gmail.com">aseswashington@gmail.com</a>
Providencia (ASES)	1919 N. Ontario St. Burbank CA 91505	Room 26	818-729-3100	<a href="mailto:providenciaases@gmail.com">providenciaases@gmail.com</a>
Disney (ASES)	1220 W. Orange Grove Ave. Burbank CA 91506	Rooms 2, 7,14,21	818-729-0135	<a href="mailto:disneyases@gmail.com">disneyases@gmail.com</a>
Luther (ASES)	3700 Jeffries Ave., Burbank CA 91505	Rooms 405-407,705	818-729-3700	<a href="mailto:lutherases@gmail.com">lutherases@gmail.com</a>
John B. Monlux	6051 Bellaire Ave., Valley Glen, CA 91606			
Mountain View Elementary	6410 Olcott St, Tujunga, CA 91042			
Magnolia Science Academy 2	17125 Victory Blvd, Van Nuys, CA 91406			
Chandler elementary School	14030Weddington St. Sherman oaks CA 91401			

### ALL FEES ARE DUE ON THE FIRST OF THE MONTH.

School year site registration fee	\$100
Archdiocese Enrichment Program	\$180 per month
Main Club Enrichment Program	\$180 per month
<u>Morning Care</u>	\$120 per month

- Bret Harte      • Miller
- Edison          • McKinley

<u>TK/Kinder afterschool care</u>	\$210 per month
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- Bret Harte      • Miller              • Jefferson
- Edison          • Providencia      • Emerson
- McKinley      • Stevenson

Elementary 1 <sup>st</sup> – 5 <sup>th</sup> School Enrichment Programs	\$180 per month
Middle School Enrichment Program	\$120 per month
BUSD ASES Sites (no registration fee)	\$75 per semester (snack fee)
LAUSD locations	FREE
Drop-in High School Teen Programs	There are no registration or program fees to attend the teen program.

### **Payments**

Once you have created an account on parent portal, you will then pay the annual registration fee. Per our policy, registration fee is paid every school year and is nonrefundable. Once the registration is paid, you can then enroll for the morning and or afterschool program. Payments for fee-based programs must be made on the first of every month before your child can attend the program.

If you wish to withdraw from the program, it must be done before the 1<sup>st</sup> of the following month. You can request to withdraw by clicking on the financials tab through your parent portal or by emailing [membership@bgcburbank.org](mailto:membership@bgcburbank.org). The Club will not provide refunds for months that the member did not attend the program.

The monthly fee will not be charged after members withdraw from the programs. If a member wishes to return to the program after withdrawing, the member is required to re-enroll and remit the registration fee of \$100.

### **Late Payment Fee**

The Club charges a \$15 late fee if the monthly fee is paid after the 5th of the month. Your child may not return until the correct payment is made.

### **Financial Aid**

Contact: Membership at (818) 842-9333 ext.113

Financial aid is available to any family in need. Applications are available at the Main Club or on [bgcburbank.org](http://bgcburbank.org). The Boys & Girls Club of Burbank is able to provide financial aid to those families who need it most. Financial aid comes in varying increments that will help cover the monthly fee. Aid does not cover the registration fee. You will be responsible for the registration fee prior to the first day your child starts the program. Each applicant must apply annually for fall and summer programming. Please note we cannot make copies so please make sure to bring us a copy of your attachments. Once you have completed your packet, please send it to the Membership Department at the Main Club. Once your application has been reviewed, a membership representative will notify you via email or phone call. If your application is approved, you will go on the parent portal and pay the financial aid deposit to activate your financial aid. We will receive notification of your deposit payment and then adjust to your approved rate. Applications are subject to review at any time. We strongly recommend you submit applications at least one week prior to your child's attendance.

### **Child Care Resource Center**

The Boys & Girls Club of Burbank and GEV collaborates with the Child Care Resource Center. In order for BGC Burbank to ensure a smooth enrollment process, please adhere to the following instructions and reminders:

- Parents are required to create a BGC parent portal and pay our annual registration fee before the member can participate in the program and wait until BGC Burbank has received the necessary documentation from CCRC.
- If the parent wishes to start immediately, they are responsible to pay and enroll their child in our afterschool program until our Membership Department receives notice of approval from CCRC. Please note: Once BGC has received confirmation of approval, we will then reimburse the parent payments, *if applicable*.

CCRC parents will also follow our Club's one-business day enrollment policy. The Club is not responsible in contacting CCRC case managers for approval nor facilitating communication with the parents. All parents must contact their case manager directly and have all documents in line before submitting them to Boys & Girls Club Burbank. If you have any questions, please contact Membership at [membership@bgcburbank.org](mailto:membership@bgcburbank.org) (818)842-9333 ext. 113

### **LAUSD locations**

If your child attends an LAUSD school and BGC Burbank is hosting the afterschool program, there is no cost to participate. All members must be enrolled through the BGC Burbank's parent portal and complete the Beyond the Bell application before the child can participate in the afterschool program. The BTB application can be found on the BGC parent portal or your child's school office. LAUSD members must also follow the Early Release policy. If you need to pick up your child before 6 pm, please make sure to fill out the Early Release form and submit it to the BGC staff on campus. The Early Release form can be found on the BGC parent portal or can pick up a copy at the afterschool site. We encourage all members to participate at least 3 – 4 days a week so they can experience all of the fun activities we provide.

## **Sign in/Sign Out Procedure and Pick-up Policy**

### **Elementary School on site programs**

Members are signed in when entering the program and their attendance is verified at roll call. Only parents/guardians or individuals who are listed on Parent portal's contact list are allowed to sign youth out from the program. No elementary school aged youth can sign themselves out. No siblings or other individuals under 18 can sign youth out. Youth are not allowed to exit and enter the club multiple times in a single day. All changes to the pick-up list for any site must be made through the parent portal.

### **Middle School on site programs**

Upon arrival to the program, youth are required to sign in. Youth have 15 minutes from school release time to sign in, unless they come with a note from a teacher or counselor explaining their late arrival. When leaving the program, the youth or their parent/guardian are required to sign out. *If a member is over the age of 12, they may sign themselves out with a parent's consent. To obtain the Member Self Sign out Parent Consent form, please email the Membership office at [membership@bgcburbank.org](mailto:membership@bgcburbank.org). When a child signs themselves out, they must leave the school premises immediately.* Siblings or individuals under 18 are not permitted to sign out youth. Youth are not allowed to exit and enter the club multiple times in a single day. All changes to the pick-up list for any site must be made through the parent portal.

### **Main Club**

Upon entering the Club, youth must sign in. Only parents/guardians or individuals who are listed on Parent portal are allowed to sign out youth from the program. No siblings or other individuals under 18 can sign youth out. *Members over the age of 12 may sign themselves out to walk home if a parent signs and returns a "Walk home release form" to the membership office. Members are not permitted to linger outside the Club or its surrounding areas to await pick-up. If you need a form, please email our membership team at [membership@bgcburbank.org](mailto:membership@bgcburbank.org).* Youth are not allowed to exit and enter the club multiple times in a single day. All changes to the pick-up list for any site must be made through the parent portal.

### **Transportation to the Main Club**

If your child is using BGC transportation to the Main Club, parents are required to notify the Membership Department if the child will not need transportation for the day. Parents will need to email the membership office at [membership@bgcburbank.org](mailto:membership@bgcburbank.org) at least one hour before school dismissal. BGC encourages members to participate in the afterschool program a minimum of 3 days a week to ensure there is a minimum of two members being transported daily.

### **Burbank Housing Corporation Transportation Policy**

- Parents who fail to notify BGC that their child will not need transportation for the day will be removed from the transportation service after two warnings. If it happens a third time, they will be removed.
- BGC drivers will wait 10 minutes after the dismissal of any late children. After 10 minutes, the driver will assume the child is not being picked up. Drivers will notify membership, and parents will be contacted that they will need to pick up their child from school.
- If the parent is unable to pick up their child any time soon, BGC will return to the school to pick up the child; however, the parent will be fined \$25 for each time this happens.

### **Late Pick-up Fee**

The Club charges a \$2 per minute late pick-up fee after the stated closing time.

### **Snack and Meals**

A snack is provided at every site after school. On out-of-school days, the Main Club's full day program will provide morning and afternoon snack. Please pack lunches in insulated containers and do not send any food that needs to be heated or warmed.



### Programs

Our afterschool program is staffed at an adequate ratio of 1:20 for rising 1<sup>st</sup> – 12<sup>th</sup> grade and 1:10 for Kinders to ensure safety. During the afterschool program, members will engage and explore in age-appropriate activities within but not limited to our 5 key programs: *Sports & Recreation, Education, The Arts, Health & Wellness, and Character & Leadership*. Programs will take place utilizing indoor and outdoor spaces.

### Covid-19

The Club will follow the Los Angeles County Public Health Department Covid-19 guidelines if needed.

### NYOI

Our Club will be taking part in the 2025 National Youth Outcomes Initiatives (NYOI) survey, which will be **conducted second semester of the school year at your child's designated school site.**

This survey will be conducted to capture the impact the club has on its members. It will also ask about attitudes and health behaviors of Club members, including questions about nutrition and physical activity. Members 9 years of age and older will be asked to complete the survey at the club and it will only take about 20 - 40 minutes to complete. Teen members aged 13 and older are asked additional questions around alcohol, tobacco and other drug use, fighting, and sexual activity. However, members are not required to respond to any question that makes them uncomfortable to participate in the survey. Members will NOT put their names on the survey, and individual responses will never be shared in any report.

Although we would like members of our Club to take part in NYOI, it is voluntary. We will also have copies of the surveys available at the school sites for parents to look over second semester. Please feel free to ask to see the survey during drop off/pick up.

**If you DO NOT consent for your child to participate in the 2025 NYOI survey, please sign the Opt-out form and return to your child's BGC location. We will also have copies available at our sites. If you do consent, no action is needed from you at this time.** If you have any questions regarding the survey, do not hesitate to get in touch with Membership at [membership@bgcburbank.org](mailto:membership@bgcburbank.org).

### Absences

Boys & Girls Club asks that parents call to inform them if a child will not attend the school sites and at the Main Club facility. No call is necessary for the middle school drop-in programs. Members that have been absent from school due illness or behavioral reasons are not eligible to attend the Boys & Girls Club for the day. Members will still be charged the monthly fee during months they do not attend or will have to withdraw and re-enroll after their absence.

### Personal Items

The Club asks that no members bring toys, electronics or other personal items to the Club. If personal items are brought to the Club, the Club will not be responsible for lost, stolen or broken/damaged items.

### Dress Code Policy

Club members must be dressed appropriately while at the club. Pants and shorts should be properly hemmed and fit/be worn at the waistline. Girls' tops/blouses must cover any undergarment, the chest and midriff so that they remain covered even when actively participating in physical activities. The length of shorts and dresses must be past the member's middle finger in order to be worn at the Club. Severely ripped jeans are not permitted at the Club.

Items to avoid: See-through tops, low cut/crop tops, short shorts, short skirts, and low-rise pants and jeans. Boys must wear pants that fit at the waist and completely cover underwear. Excessively baggy or saggy pants or shorts are not acceptable. Gang affiliated wear is not acceptable. Hemlines on dresses, long sweaters (worn as dresses), skirts and shorts above the mid-thigh are not acceptable. Length cannot be shorter than the tip of the fingers when arms are placed straight at the sides of the body.

For safety reasons, closed toe shoes must be worn and are required for those members involved in any physical fitness programs. Parents will be notified of dress code violations and/or be required to bring an appropriate change of clothes for their child. Continuous issues with the dress code may result in suspension from the program.

## Technology Policy

### Main Club:

If your child has a phone, we ask that they only use it in the front office and that parents use the Club's phone number as their primary method of communication, as you would during the school day. Tablets and other electronic devices are not to be brought to the Club. The Club may allow the use of devices during staff-directed activities. Teens (ages 13+) may use their phones at the Main Club, provided it does not interfere with participation in Club activities and their use always remains appropriate.

### Middle School Sites:

All Teen Club members attending programs at our middle school sites are provided with designated tech time during program hours. This time is supervised by staff to ensure appropriate and responsible device use. During tech time, members are permitted to use personal electronic devices such as cell phones or tablets. All usage must remain consistent with the Boys & Girls Club of Burbank's policies and code of conduct, including appropriate content, language, and behavior. Failure to follow these guidelines may result in the loss of tech time privileges, a written warning, or additional disciplinary action as deemed appropriate by Club staff.

**Technology Safety :** The safety of our teen members is very important to us. While teen members ages 13 and older are allowed to bring cell phones to the program, to ensure the safety and privacy of all members, we prohibit the use of cell phones inside bathrooms at the Club during operational hours. We kindly request that all members store their cell phones in their backpacks or ask staff to hold their phones before entering the bathroom. Additionally, members are not permitted to use FaceTime or similar video-calling features while at the Boys & Girls Club. The use of any device to engage in cyberbullying or inappropriate online behavior toward other members is strictly prohibited. If members are posting on their social media while at the club, posts must be positive and respectful. The club will not tolerate any bullying or inappropriate post taken on club premises or relating to BGC Burbank. Violations of this policy will result in appropriate disciplinary action, which may include confiscation of the device for the remainder of the day, parent/guardian notification, and further consequences in accordance with the Club's disciplinary policies, up to and including immediate expulsion from the program and possible involvement of law enforcement.

### Court Orders

The Club requests that any current court orders regarding custody/restraining orders be submitted to the Boys & Girls Club's Main Club office and that the parent/guardian inform the Club immediately to any changes in the order. This allows the Club to ensure every child is picked up by the appropriate individual.

### Accidents and Emergencies

Club Staff are CPR and First Aid Certified. If a child is injured at the Boys & Girls Club, First Aid is applied, and an accident report is written. Parents will be notified at the time of pick-up and asked to sign the accident report. If further attention is needed, parents will be contacted immediately. If a child is experiencing a life-threatening emergency, 911 will first be called and parents will then be informed of the situation.

In the event of an emergency, Boys & Girls Club follows the standards set forth in the staff crisis management handbook. Staff on Burbank Unified School District campuses follow the district's emergency procedures, which are posted in their rooms.

In the event of evacuation at the Main Club, our reunification location is the **Foster Freeze parking lot**, (Located on E. Angeleno Ave/Glenoaks Blvd). Sites should contact their Unit Director for their reunification location.

### Potty-training Policy

The Boys & Girls Club of Burbank and Greater East Valley requires all children attending our program to be fully potty-trained. This is in line with the same policy our school district partners have.



### **Prescription Medication Policy**

The Boys & Girls Club urges parents to schedule any necessary medication that needs to be taken outside of Club attendance. If the administration of any drug prescribed by a physician requires specific training, such as an injection (OTHER THAN EPI PEN), the Club will be unable to administer the medication. Such medication will need to be administered outside of Club hours.

If medication must be administered during Club hours, it must be done in accordance with the following policy.

#### **Authorization Requirements**

- For a member whose medication must be administered at the Club, a medication distribution form for each medication must be in place before the administration of the medication.
- The medication and signed forms must be returned to the Club location before commencement in the program. The parent or guardian must personally deliver the medication.
- The first dose of medication should always be administered at home to ensure there are no allergic reactions to the medication.
- Prescribed medication shall be received in the container in which it was dispensed by the licensed prescriber/licensed pharmacist and labeled.

#### **Medication Exclusions**

The below listed medications will not be administered at the Club:

1. Over the counter medications
2. Herbal supplements
3. Homeopathic remedies
4. Shot administered medication (OTHER THAN EPI PEN)
5. Controlled substances

#### **Record Keeping and Medication Storage**

A secure area shall be designated for the storage of medication. Medication requiring refrigeration should be kept in a refrigerator in an area not commonly used by members. Each dose of medication will be logged and stored at the Club location.

#### **Self-Administered Medications**

Self-administration of any medication is not permitted at the Club. Members are not permitted to keep medication on their person or in their belongings.

If any of the policies outlined here are not met, the Club will refuse to administer any medications until all documentation is correctly received.

#### **Immunization Records**

Any Club members who are home-schooled are asked to provide the Club with proof of immunization. To provide proof of immunization you may submit copies of documentation of previous vaccinations with appropriate signature(s) to the Membership Director.

#### **Replacement Policy**

If a member loses or breaks Boys & Girls Club property or equipment, the responsibility to replace/repair the item/equipment falls to the member or their family.

#### **Equal Access**

We provide care for all youth who enter our doors, but request that parents understand Boys & Girls Club does not provide one-to-one care. Child aides are welcome at Club sites when they have been cleared with the coordinator through the parent and proof of placement has been provided. Please contact Membership office for more information at [membership@bgcburbank.org](mailto:membership@bgcburbank.org)

The Boys & Girls Club of Burbank and Greater East Valley has the right to refuse service at any point in time, for any reason, but not limited to, violation of the Clubs values. We expect all members and parents to respect themselves, respect others, and respect the club.

### **Blocked Call Policy**

Our staff will no longer answer calls from blocked or unknown numbers due to safety concerns. Voicemail will be checked regularly, and we will prioritize returning calls as soon as possible. If you call from a blocked number, please leave a clear message with your name, contact information, and the purpose of your call. A staff member will follow up promptly.

This policy ensures a safe and efficient communication process. For any questions, please contact the Membership Department at [membership@bgcburbank.org](mailto:membership@bgcburbank.org)

### **Inclusion Policy**

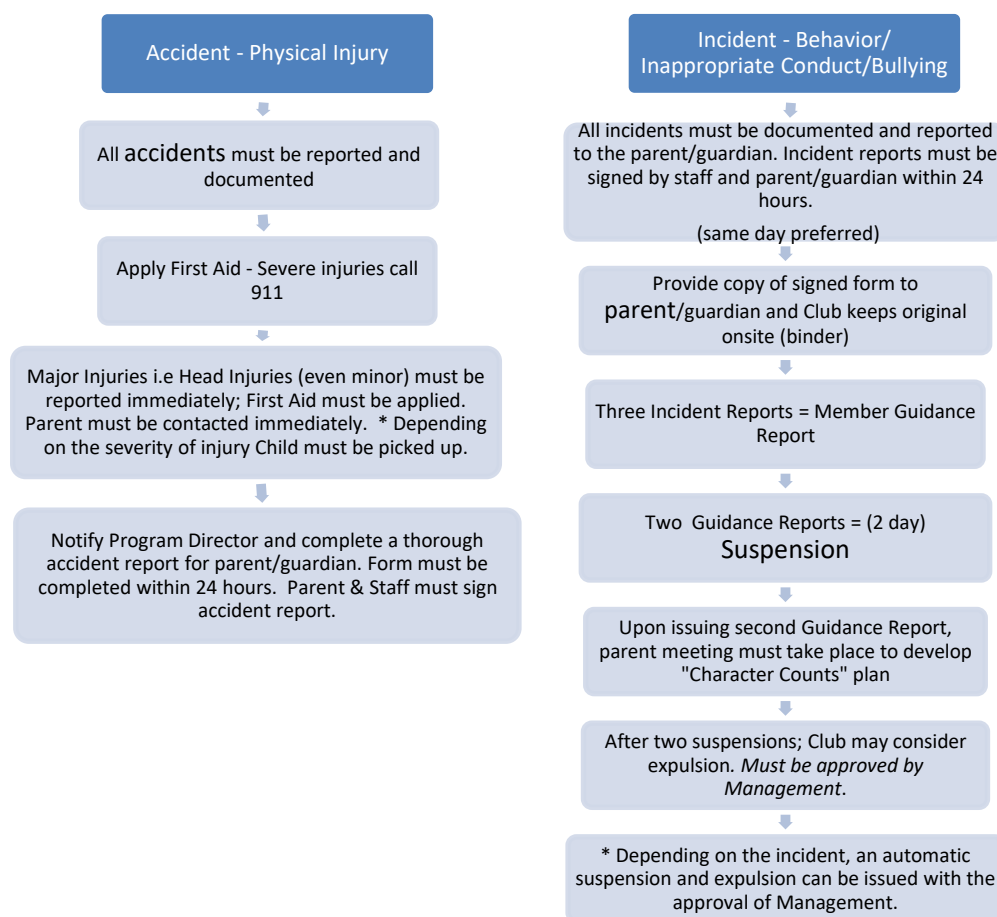
The Boys and Girls Club of Burbank and Greater East Valley welcome all children and is dedicated to providing services without discrimination. We are committed to making reasonable accommodations to ensure equal opportunities for individuals with disabilities and other complex needs. In accordance with the Americans with Disabilities Act and applicable federal, state, and local laws, the Club will make reasonable adjustments to provide children with disabilities full and equal access to our programs and services in the most appropriate and integrated environment. This will be done unless such adjustments would create an undue burden, pose a direct threat to the health and safety of others, or fundamentally change the nature of our programs and services.

Confidentiality is essential when handling all verbal and written information about children requesting accommodation and their families. All staff and volunteers receive training on the importance of confidentiality. Recordkeeping is conducted securely, with access limited to authorized personnel. Documentation and information will only be shared with Club staff who need to know, including those involved in the child's individualized needs assessment and the development or implementation of accommodation plans. Confidential information will not be disclosed to others without the written consent of the parent or guardian, except as required by law for mandated reports of suspected child abuse and neglect

### **Discipline**

Boys & Girls Club asks that all youth respect the Club, themselves and each other. We encourage positive reinforcement techniques while communicating with the children. We reward and recognize positive behavior. We have a zero-tolerance policy for bullying behavior. When discipline issues arise, Club staff discuss the issue with the child, ask them to engage in our problem-solving strategy and then either give a timeout, ask the youth to write an apology letter, or restrict program participation as necessary. When a child has been asked several times to correct behavior that continues or their behavior has endangered the safety of other members, a child will receive a written warning that parents must sign. Continuous or major issues may result in suspensions or expulsions. Please see our accident and incident flow chart on the following page.

## Accident and incident flow chart



### IMPORTANT: Parent Information Guide Waiver

Permission is herewith granted for my child to participate in all sponsored Boys & Girls Club activities or special events during the time he/she maintains a current membership in the organization. I grant permission for the Club to take and use photos and video footage of my child in the news and press releases included but not limited to promotional materials.

**If you do not want your child's photos or videos to be used in Boys & Girls Club marketing or promotional materials, or by partnering organizations for events or activities they host, please contact our membership department at [membership@bgcburbank.org](mailto:membership@bgcburbank.org).**

Release is also given for medical, hospital, or surgical care in the case of an accident or emergency, when administered by a licensed physician, provided neither parent can be reached. Further, I agree that the Club may personally transport my child to the nearest known hospital and will hold the Club harmless of any consequences related to such transportation.

Further, I herewith acknowledge a WAIVER OF CLAIMS, which releases and forever discharges the Boys & Girls Club of Burbank and Greater East Valley, its staff, and Board of Directors, from any claim or demand what so ever arising out of the participation of my child or ward in the Boys & Girls Club of Burbank and Greater East Valley planned programming conducted in or outside a Boys & Girls Club facility or in the handling of an emergency involving the aforementioned Boy/Girl member.

I am also aware that the Boys & Girls Club Main Club is a drop-in program. Our satellite locations all adhere to a sign-in and sign-out policy. No one is allowed to pick up or walk home with a child unless they are listed on the emergency contact form on the parent portal. If you need to update your emergency contacts, this must be done through the parent portal. Once they leave the Club premises, they are no longer under our control or supervision.

*Revised February 5, 2026*

In order to better serve your child's academic needs, I grant the Boys & Girls Club of Burbank permission to speak with the members' teacher and the school's administration. Boys & Girls Club staff try their best to give as much attention to each and every child, and we will continue to do so with your support.

The youth enrolled in the Boys & Girls Club of Burbank and Greater East Valley will be supported in this program at their enrichment sites from August 2024 – May 2025. Information will be used to assist the Club staff and support the youth in being successful in the school environment and in the community.

**Information Requested** – The Club requests information including but not limited to homework assignments, grades additional homework needs, behavioral and disciplinary actions, absences, fitness reports, and tardies.

I hereby authorize the release of information from my child's record. Furthermore, the Boys & Girls Club of Burbank and Greater East Valley can share information with the Boys & Girls Clubs of America in an effort to best measure Club impact. I understand that the information to be released from this record is confidential and protected from disclosure. I also understand that I have the right to cancel my permission to release information at any time before it is released. I also understand that my consent to request information will expire when acted upon, or at the completion of my child's enrollment in the program, whichever occurs first.

By completing the school year enrollment, I adhere to the following statements, and I understand and accept the terms stated here in this guide.

